

Visiting us during the COVID-19 pandemic

Dear Students,

We are pleased to be able to offer you personal counselling again. Please note our current hygiene rules if you want to visit us:

- If you are **not studying at Goethe University**, please contact us in advance to clarify the entry requirements into the building.
- **3G regulation** and **mask requirement**. Please maintain distance and disinfect your hands.
- Please **report to reception** and follow the instructions given by the staff.
- If you **wish to bring an accompanying person** to the counseling, please clarify with your counselor in advance whether this is possible.
- Only for **psychosocial counseling**: Please bring the completed questionnaire and the data protection declaration with you or send us both in advance using our contact form (www.studentenwerkfrankfurt.de/en/advising-services/psychosocial-counselling/appointmentcontact).
- If you **feel sick and have cold symptoms** or a fever please cancel the appointment or change it to a video or telephone consultation.
- Please inform your advisor if you have been **diagnosed with COVID-19** within 14 days after the consultation.

Thank you for your cooperation!

Your team at Beratungszentrum